



BRASSLIK LLC

LIMITED WARRANTY CERTIFICATE – NORTH AMERICA

Plumbing Fixtures and Accessories

PLEASE READ THE FOLLOWING IMPORTANT PROVISIONS
CAREFULLY BEFORE USING OUR PRODUCTS.

Brasslik LLC (“Brasslik”) warrants each new plumbing fixture and accessory under original ownership and operated exclusively in the United States and Canada to be free from defects in materials and workmanship under normal residential use, subject to the terms, conditions, limitations and exclusions set forth below.

1. COVERAGE

- A. LIMITED WARRANTY:** Brasslik will, at its sole discretion, repair or replace any part or component of the product that is determined by Brasslik to be defective in material or workmanship under normal residential use for a period of five (5) years from the date of purchase. Replaced parts or components are the property of Brasslik. Warranty service will be provided at no charge for the part(s) only. Labor, removal, installation and any related costs are not included.
- B. COMMERCIAL USE:** For commercial, hospitality or multi-family use, the warranty period is one (1) year from the date of purchase, subject to the same terms, conditions, limitations and exclusions.
- C. FINISH:** Our products are made from solid, unlacquered brass and are intended to naturally develop a patina over time. Changes in finish due to aging, exposure, water conditions or normal use are not considered defects and are not covered under this warranty.
- D. COMPONENTS:** Ceramic cartridges, internal valves and other functional components are covered under this Limited Warranty for five (5) years for residential use, subject to the terms and exclusions stated herein.

2. WHAT IS NOT COVERED

- A.** Normal wear and tear, including finish changes, patina development, scratches or surface marks.
- B.** Damage caused by improper installation, misuse, abuse, negligence, accident or alteration of the product.
- C.** Damage caused by harsh chemicals, abrasive cleaners or improper maintenance.
- D.** Products installed outdoors or in environments with extreme conditions (unless explicitly stated otherwise).
- E.** Any incidental or consequential damages, including but not limited to loss of use, loss of income, or other commercial losses.

3. HOW TO OBTAIN WARRANTY SERVICE

To request warranty service, please contact our customer service team with proof of purchase and clear photos of the issue. If a replacement part is needed and the claim is covered under this warranty, we will provide the part at no cost. Labor, removal, installation and shipping costs are not included.

Email: contact@brasslik.com
Phone: +1 925 655 8842
Address: 2039 Commercial Circle, Unit F, Concord, CA 94520, USA

4. LIMITATION OF LIABILITY

This Limited Warranty is the only express warranty provided by Brasslik. To the fullest extent permitted by law, Brasslik shall not be liable for any special, indirect, incidental or consequential damages, including but not limited to loss of income, downtime expenses or any other commercial losses, arising out of the use of or inability to use the product.

5. IMPORTANT

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

QUALITY LIVES LONGER